



# SensiGuard™ Alert

## A unique hybrid of cargo security services providing heightened awareness of customer shipments with the reactive competency to avoid a loss.

Sensitech's **SensiGuard™ Security Services** (formerly FreightWatch International) provides full-service logistics security solutions based on customers' personalized shipping needs. The **SensiGuard™ Alert** service offers real-time monitoring with automated notifications throughout the entire shipping route. Distinctive focus is given to the highest risk areas of transport, where over 80 percent of full trailer load cargo thefts occur. **SensiGuard Alert's** comprehensive services monitor global cargo shipping routes, reinforced by SensiGuard's state-of-the-art Global Control and Command Centers (C3). Manned and operated by highly-skilled professionals, SensiGuard Command and Control Centers' monitor, track, report and alert on customer cargo activity 24x7x365.

Shippers who have high volumes and a multiple carrier base can obtain real value from the **SensiGuard Alert** service. The **SensiGuard Alert** protocols make Electronic Freight Security (EFS) expectations easier to communicate to a wide variety of carrier partners.

Within high risk areas of transport, drivers and dispatch remain in close communication with C3 operators who monitor unauthorized starts and stops, as well as breaks in established geofences. C3 operators keep an intense eye on real-time freight, and can immediately escalate an event if any non-compliance protocol alerts are spotted.

Outside of high risk areas, shipments are monitored for exceptions and the **SensiGuard Emergency Response Team (ERT)** remains vigilant for notification of a shipment being lost or stolen. In the event of an incident, the ERT is positioned to contact law enforcement immediately. During the investigation process, the C3 operators provide ongoing support and location data to thwart the possibility of loss.

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### SensiGuard Alert Services

- Implementation, training, software, hardware & best practices
- Web-accessible software for real-time tracking
- Web-based shipment verification and initiation
- 24x7x365 emergency response for cargo theft incidents
- Real-time driver/dispatch communication
- Red zone monitoring (first 200 miles of transit route)
- Continuous program reviews
- Weekly performance reports

The **SensiGuard Alert security solution** involves the four tenets of SensiGuard's integrated approach to security— monitoring services from our Global Command & Control Centers (C3), site-specific security program management, leading-edge tracking technology, and the incorporation of actionable intelligence. The collaboration between the SensiGuard Supply Chain Intelligence Center analysts, C3 representatives, program managers, and technical engineers tailors a security program that mitigates the risks associated with theft, spoilage, diversion, and counterfeiting, and helps to shape a customer's security decisions.

Sensitech Inc. is focused on delivering supply chain visibility solutions that track, monitor and protect products for global leaders in the food, life sciences, consumer goods, and industrial markets. Our solutions are focused in three key areas: quality and compliance, supply chain security, and logistics performance management. Quality and compliance solutions address temperature-sensitive, complex supply chains focused on delivering the highest quality possible, while our supply chain security solutions help to mitigate risks associated with theft, diversion and chain of custody. Sensitech's logistics performance solutions deliver origin-to-destination, real-time transparency to any in-transit journey. Sensitech Inc. is an ISO 9001:2008 company, headquartered in Beverly, Mass., with more than 35 sales, service and distribution locations around the world. Sensitech is a part of UTC Climate, Controls & Security, a unit of United Technologies Corp., a leading provider to the aerospace and building systems industries worldwide. Visit [www.sensitech.com](http://www.sensitech.com) for additional information. © 2017 Sensitech Inc. All Rights Reserved. Unless otherwise indicated, all trademarks and service marks are the property of Sensitech Inc.