



July 28th 2009

Dear Valued Customer:

This letter is to inform you that the **Universal K multi use Strip Chart Recorders** will be discontinued effective August 31, 2009. As product availability is limited, we recommend that you begin transitioning to the Sensitech Multi use TempTale® product line.

- Last date of sale and acceptance of purchase orders for these products will be August 31, 2009.
- Last shipment date for the Universal K will be September 30th 2009
- Technical support will be available through September 30th 2010. Sensitech will continue to support Universal K products according to the terms of the product warranty.

Sensitech Recorder products affected by this announcement include:

Existing Model Type	Recommended Replacement
Universal K Strip Chart Recorders	TempTale® 4 Multi Use

Our Client Service and Sales teams are available to provide you with any information you require in order to facilitate a smooth transition to our TempTale® product line. They can be reached at 800.843.8367 or 978.927.7033.

We thank you for your cooperation during this transition and for your continued interest and support of Sensitech and our products.

Sincerely,

Ken Hibbard

Product Manager